

Continuous electricity supply during power interruptions

There are many reasons why your power supply may be interrupted

At Aurora, we are committed to providing a safe and reliable supply of electricity to the Tasmanian community. There will however be times when we need to interrupt the power supply to perform necessary maintenance and upgrade work on our system to improve the reliability of your supply.

While we endeavour to minimise your inconvenience around power interruptions, we are unable to guarantee supply of electricity one hundred per cent of the time. Along with scheduled work there may be other reasons beyond our control such as vehicle accidents or inclement weather conditions that from time to time can leave our customers without power.



Customers are responsible for their own alternative power supply during planned interruptions

We do not provide generators to individual customers during planned interruptions. Individual customers may hire a generator at their own cost. The customer manages the hire, transportation, installation, reconnection and disconnection of the generator. Your Electrical Contractor will be able to provide advice on suppliers of generators in your area or you could contact the suppliers listed under "Generators" in the Yellow Pages.

Businesses dependent on continuous supply of power should consider uninterruptible power supply devices

Aurora recommends that if your business is dependant upon a continuous supply of power, then you should consider installing an uninterruptible power supply device. Your Electrical Contractor should also be able to advise on the most suitable option for a continuous supply of electricity during times of planned and unplanned interruptions.

Further information

For further information, please call Aurora on:

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